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File No. 469217-12

## **Amendments to the Claims:**

This listing of claims will replace all prior versions, and listings, of claims in the application:

## **Listing of Claims:**

Claims 1-9. (Cancelled)

10. (Currently Amended) The <u>computer of claim 16method of claim 8</u>, wherein the <u>self-repair is initiated by a signal indicating a need for repair that is either: (i) self-generated by the computer without human intervention by the monitoring the processes running or enabled <u>within the user computing environment</u>; or (ii) generated by the computer in response to a single action by an external user, said single action selected from the set of actions consisting of: pressing a key or combination of keys on a keyboard of the computer and pressing or changing the state of a physical switch different from an on-off switch of the computer and exposed on an exterior surface of the main computer hardware box of the computer.</u>

Claims 11-15. (Cancelled)

16. (Currently Amended) A computer that <u>self-repairs itself-to maintain an operational</u> status at any time during operation, the computer comprising:

a main computer hardware box;

at least one CPU disposed within the main computer hardware box;

at least one random access memory disposed within the main computer hardware box and coupled to the at least one CPU;

the at least one CPU and random access memory providing at least one user computing environment and a supporting computing environment substantially isolated from the user computing environment and operative to enhance the stability and functionality of the user computing environment by monitoring processes running or enabled within the user computing environment;

first and second controllers for respective first and second hard disk drive data storage devices disposed within the main computer hardware box of the computer prior to a need for repair, the first data storage device storing programs and data for the user computing

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environment and the second data storage device being associated with the supporting computing environment and containing at least one of a backup snap-shotand a master template; and

a bus, communicatively-coupling the CPU, memory and first and second controllers;

a switch, communicatively coupled to the second hard disk drive data storage device, for altering the accessibility of the second data storage device to the CPU and exposed through the main computer hardware box or at a surface of the main computer hardware box for manipulation by a user, the switch further including at least one of a switch component for switching an identification setting of the second data store and a switch component for switching power to the second data store, and a switch controller for monitoring the first and second data storage devices to prevent damage to the first or second data storage device during switching; and

means for controlling the self-repair of the computer cooperatively coupled with said <u>at</u> <u>least one CPU, said at least one random access memory, and said first and second controllers, and said switch.</u>

- 17. (Currently Amended)) The method\_computer of claim 1116, wherein the step-of repairing software-comprises: automatically repairing software on the first boot\_storage\_device according to preset preferences without further direction from the user, the preset preferences designating to repair the computer according to whether: to recover data, to run a virus check, to reformat the first boot\_storage\_device, to revert to a backup, or to run diagnostics.
- 18. (Currently Amended) The <u>computer method</u> of claim <u>1116</u>, wherein the <u>step of</u> repairing <u>seftware</u> comprises: reformatting the first <u>boot</u> <u>storage</u> device and then copying software onto the first <u>boot</u> <u>storage</u> device; or resetting parameters in a persistent memory and then copying software onto the first <u>boot</u> <u>storage</u> device.

Claims 19-20. (Cancelled)

21. (New) A computer as in claim 16, further comprising means for backing up programs and data on the computer and recovering the computer to a predetermined state in the event of a viral, hacker, or other malicious code contamination of the computer.

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22. (New) A computer as in claim 21, wherein the means for backing up includes

means for obtaining at least one snap-shot of data on the computer.

23. (New) A computer as in claim 16, wherein the self-repairing of the computer to

an specified operational state in performed on-the-fly during normal operation without user

intervention.

24. (New) A computer as in claim 16, wherein the computer in operation

automatically executes a plurality of individual computing processes selected from the set of

computing processes consisting of monitoring the user computing environment, tracking the

user computing environment, predicting the stability of the user computing environment,

backing-up the user computing environment, restoring the user computing environment, and

recovering attributes within the user computing environment.

25. (New) A computer as in claim 24, wherein the attributes may be software

specific, data specific, operating system specific, or any combination of the software, data, and

operating system attributes.

26. (New) A computer as in claim 24, wherein execution of the plurality of computing

processes facilitates the normal operation of the user computing environment.

27. (New) A computer as in claim 16, wherein the user computing environment is

stabilized without user intervention that would perform a user to shut-down, restart, log off, log

on, or termination of applications executing on the computer.

28. (New) A computer as in claim 16, wherein the supporting environment is

operative to interact with the user computing environment.

29. (New) A computer as in claim 28, wherein the supporting environment is

operative to initiate or cause the user computing environment to shut-down, restart, log off, log

on, or terminating applications executing on the computer.

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30. (New) A computer as in claim 16, wherein the user computing environment and the supporting environment function in different computing systems physically residing in the main computer hardware box.

- 31. (New) A computer as in claim 16, wherein the user computing environment system comprises a separate data storage device, random access memory, and processor from the supporting computing environment, and a video processor.
- 32. (New) A computer as in claim 31, wherein the supporting computing environment system comprises a master template data storage device, a random access memory, and a processor.
- 33. (New) A computer as in claim 32, wherein the computing environment system data storage devices and the supporting computing environment system data master template data storage device may be linked as needed to perform repairs on the computer system, optionally including performing a copy operation from the supporting computing environment to the user computing environment.
- 34. (New) A computer as in claim 16, wherein the computer further comprises means for obtaining a snap-shot of the user computing environment and means for subsequently using the snap-shot to restore, analyze, or enhance the stability of the user environment.
- 35. (New) A computer as in claim 34, wherein the snap-shot includes at least one of: (i) a stable image of the operating system, software applications, and user data; (ii) an idealized or stable version of a data storage device utilized by the user environment; (iii) a subset of the data storage device of the user environment such as an individual partition of a hard disk drive data storage device; (iv) an idealized version or image of the user system random access memory; (v) an idealized version or image of the user system disk drive; (vi) an idealized version or image of the user system partition image, memory of the video card, or any other memory stored or utilized in the user computing environment.

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36. (New) A computer as in claim 16, wherein the monitoring includes monitoring of

the utilization of the user computing environment data storage device and data contained on the

user computing environment data storage device.

37. (New) A computer as in claim 36, wherein the monitoring of the user computing

environment by the supporting computing environment identifies undesired changes and

potential problems with the user computing environment.

38. (New) A computer as in claim 37, wherein the supporting computing

environment detects at least one of a freeze and an undesirable change within the user

computing environment.

39. (New) A computer as in claim 38, wherein when a freeze or other undesirable

change is detected in the user environment, the supporting environment attempts to recover or

restore or repair the user environment.

40. (New) A computer as in claim 16, wherein the supporting computing

environment is operative to re-enable the user environment, the en-enabling selected from the

set consisting of: resetting a locked user environment keyboard, resetting connections,

resetting and clearing devices, replacing defective software components, switch hardware

components and/or devices, and combinations of these.

41. (New) A computer as in claim 41, wherein the supporting computing

environment obtains at least one snap-shot and subsequently copies all or part of the data from

one or more of the at least one snapshots to recover or restore or repair the user environment.

42. (New) A computer as in claim 16, wherein the computer further comprises

means for running a plurality of different programs at the same time on one computing system

where the data and applications for each of the plurality of different programs are isolated from

one another but share output and/or input devices.

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43. (New) A computer as in claim 42, wherein the plurality of different programs are

isolated by executing the applications in separate address spaces.

44. (New) A computer as in claim 42, wherein the plurality of different programs are

isolated by utilizing a different one of plurality of separate data storage devices for each

program.

45. (New) A computer as in claim 42, wherein commands are sent from one isolated

data storage device or process to another isolated data storage device or process by launching

an application through a shared hardware application specific integrated circuit (ASIC) to the

other isolated data storage device.

46. (New) A computer as in claim 44, wherein data from a plurality of user

computing environments is isolated but the display of the plurality of user computing

environments is merged onto a common display.

47. (New) A computer as in claim 16, wherein a first hard disk drive storage device

associated with a first user computing environment that does not contain sensitive data is

connected to a network but is isolated from a second hard disk drive storage device associated

with a second user computing environment by means of switching, the processing for the first

and second computing environments being maintained in isolated secure zones within a single

computer; and the video signals associated with the isolated first and second computing

environments and the data coming from the first and second hard disk drive storage devices is

merged for display onto a common computer display screen so that it appears to a user that the

first and second processes were being performed on the same computer without isolation.

48. (New) A computer as in claim 47, wherein the isolation of the first and second

user computing environments prevents potentially infectious viral data or hacker code exposed

from the first network connectable computing environment from contaminating the second

computing environment.

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49. (New) A computer as in claim 16, wherein both the user computing environment

and the supporting computing environment reside on a single computer system;

a snap-shot associated with the supporting computing environment of the operational

user environment is obtained;

processes associated with the supporting environment monitor the activities and status

of the user computing environment;

a monitoring function is executed that detects any degraded performance of the user

computing environment and notifies the supporting environment of any degraded performance

detected; and

the supporting environment performing any recovery or repair action as necessary to

recover or restore the user environment, the recovery optionally including utilizing the snap-shot

to recover or restore the user environment.

50. (New) A method for repairing and maintaining operation of a computer on the fly.

the method comprising:

defining at least one user computing environment and a supporting computing

environment substantially isolated from the user computing environment within at least one

processor and coupled random access memory, the supporting computing environment

operative to enhance the stability and functionality of the user computing environment by

monitoring processes running or enabled within the user computing environment and identifying

a change signaling the need for a repair;

storing programs and data for the user computing environment on a first data storage

device and storing a back-up snap-shot of at least portions of the first data storage device on a

second data storage associated with the supporting computing environment and both the first

and second data storage device disposed within the main computer hardware box of the

computer prior to a need for repair;

the snap shot including at least one of: (i) a stable image of the operating system,

software applications, and user data; (ii) an idealized or stable version of a data storage device

utilized by the user environment; (iii) a subset of the data storage device of the user

environment such as an individual partition of a hard disk drive data storage device; (iv) an

idealized version or image of the user system random access memory; (v) an idealized version

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or image of the user system disk drive; (vi) an idealized version or image of the user system partition image, memory of the video card, or any other memory stored or utilized in the user computing environment;

executing a plurality of individual computing processes selected from the set of computing processes consisting of monitoring the user computing environment, tracking the user computing environment, predicting the stability of the user computing environment, backing-up the user computing environment, restoring the user computing environment, and recovering attributes within the user computing environment; and

repairing the computer using the snap-shot backup in response to the identification of the a change signaling the need for a repair.

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